# Checking in / out

You are allowed to check in from 15:00. You have to check out before 11:00.

# **Kevs**

You will receive two keys to the front door of the guesthouse. They are handed to you by the host or you will receive them by opening the keybox next to the front door. Locking the accommodation is mandatory whenever you leave. Instructions about locking the door are in the guest information document. After check-out the front door has to be locked and the keys are to be returned in the keybox. Loss of any of the keys will result in a € 100,- charge.

# Hygiene

Sleeping in the bed is only allowed using the provided linen. Sleeping directly on the mattress or topper is strictly forbidden. Stains to the bed, mattress or any other linen (including towels) that are not removable, will result in the host charging the guest extra costs to clean / replace the product.

Using the sauna is only allowed with towels to sit / lay on.

# **Pricing**

The amount payed by the guest to the host for their stay is including: Power, water, linen (towels and bed), coffee / tea, parking and WiFi.

Should there be any issues with any of our services (eg. temporary WiFi outage), the guest does not have the right to restitution.

# **Parking**

Parking is allowed on the driveway of the guesthouse. Should this parking spot be taken, the guest will park their vehicle in one of the parking spots on the side of the road. Parking in our street is allowed on places with a white line on the sidewalk. Park the vehicle partially on the sidewalk, up to the white line.

# Theft, loss and/or damage

The host is never accountable for any damage, loss and/or theft of/to any property related to the guest. If required for any evidence, the camera footage will be made available to the guest if the host is noticed in time.

Please do not use anything in the guesthouse recklessly. We don't make mistakes, we only have happy accidents is something we live by. So if you damage / break anything during your stay, please let us know. Small accidents can happen.

If the host detects any severe and/or intentional damage caused during a guest's stay, the host will charge all damages in full to the guest.

#### Noise

Between 22:00 and 07:00 we ask you not to be too loud.

### **Pets**

Dogs are allowed to stay in the guesthouse. There is an extra €20,- charge per dog (max 2) for the extra cleaning required. Should the dog(s) cause damage (including irremovable smell), all related costs will be charged to the guest.

# **Smoking**

Smoking inside the guesthouse is strictly forbidden. However it is allowed outside of the guesthouse, using the ash tray provided. The ash tray has to stay outside at all times.

#### Alcohol and drugs

The abuse of alcohol and the use of any drugs is prohibited during your stay. If there is any suspicion on the guest carrying, dealing or using any drug, the host will inform the local authorities.